

# Circuit Laundry Problem solving

## **1. How much does it cost?**

- a. £1.70 per wash or dry

## **2. Where is the Laundry?**

- a. In the basement of Staircase 16

## **3. Does the laundry provide washing powder?**

- a. No, you will need to provide your own.

## **4. Are there ironing facilities available?**

- a. Yes, there are irons and boards also located in the laundry room unfortunately you are not able to remove these and take them to your room as they will set off the smoke detectors

## **5. Do I have to buy a card?**

- a. No you can download the app

## **6. Where can I get the app instead of using a card?**

- a. Via google play on android devices
- b. Via the app store on apple devices

## **7. Can I top up by cash?**

- a. No, the app and cards are all topped up via Credit/Debit card or via PayPal

## **8. How do I register & top up my card?**

- a. Go to [www.circuit.co.uk](http://www.circuit.co.uk) and follow the instructions on the back of your card.

**9. Where can I find my cards Serial Number(S/N)**

- a. This is a 9 digit card number located as below



**10. I'm registering via the internet and I can't find Jesus College**

- a. First Select "Oxford"  
b. Then "University of Oxford"  
c. Then "Jesus College" and the appropriate site i.e. "Main laundry" or "121 Woodstock road"

**11. I'm using the app & I can't find the QR code or machine number?**

- a. See below:



**12. My laundry card/app doesn't work now I've moved to another Jesus college site?**

For those who have registered via the internet with cards

- a. Login to your account via the internet @ [www.circuit.co.uk](http://www.circuit.co.uk)
- b. Go to My account in the top right hand corner
- c. Go to "edit personal details"
- d. Then under section "Update your payment details"..
- e. Go to "Oxford", then "Oxford University" and finally "Jesus College 121 Woodstock road"

For those who have registered via the app

- a. Press "Use Machines"
- b. And press either "Scan QR Code" or Enter machine number.  
*See below for details*